



Position Description

Position: Infrastructure Support Architect

Department: Technical services

Location: Tampa, FL

Responsibilities

- Perform day to day duties in support of the Middleware environment
 - Install, configure, and upgrade applications in the Middleware stack.
 - Install, configure, tune, and upgrade Weblogic Server, Weblogic Portal, and Tomcat.
 - Proficiently work with Domains and Managed Servers and clustering at the Weblogic layer.
 - Install, configure, and upgrade Documentum and proficiently use the inherent security roles within Documentum for workflow management and establish the appropriate division of duties.
 - Install, configure, and upgrade LDAP and proficiently use the LDAP Browser / Console for schema management.
 - Install, configure, and upgrade RSA Cleartrust.
 - Install, configure, and upgrade Webservers (SunONE, Apache) and proficiently use the administration console, certificate management, and proxy management.
 - Troubleshoot tiered applications
 - Provide 7x24 support for ARC's Middleware Environment
- Configure Middleware environment in support of new applications
 - Proficiently utilize CVS and its management to setup projects, manage code with branches, perform merges, and manage the overall repository in support of ARC's Software Development Community.
 - Work with software developers to ensure application compliance
 - Assist software developers with application issues
 - Work with Product Managers to translate technical information into audience relevant information
- Manage the Middleware operational environment
 - Review and apply the appropriate vendor patches and upgrades
 - Review and correct security weaknesses as identified
 - Develop scripts (Bourne, Korn...), in support of environment to perform tasks such as startup, shutdown, and routine operational maintenance
 - Develop scripts on Sun Solaris platform
 - Develop, build and deploy Java/JSP
 - Perform build migrations from integration to production
 - Understand system communications and design in support of a secure and redundant environment
- Effectively communicate with all levels of the organization
 - Effectively communicate both oral and written
 - Handle multiple tasks under time constraints and work effectively within the team, or independently

Skills/Knowledge Required

- Bachelor's Degree in Computer Science or related field, or equivalent work experience
- Minimum of 5 – 10 years experience (Weblogic, Webservers)
- Minimum of 2 – 5 years experience (LDAP, Documentum)
- Minimum of 2 – 5 year experience (RSA Cleartrust or other Single Sign On (SSO) Solution, i.e. Sun Access Manager)
- Must possess strong interpersonal skills and excellent oral and written communication skills
- Ability to handle multiple tasks under time constraints and work effectively on a team or independently

HOW TO APPLY

E-mail resume along with salary requirements to jobs@arccorp.com
EOE M/F/D/V Females and Minorities Encouraged to Apply



- Willing to accept and abide by ARC's Values – Integrity, Teamwork, Innovation, Cost Effectiveness, and Excellence

About ARC

ARC is a technology solutions company providing transaction settlement and data information services.

Airlines, travel agencies, corporate travel departments, railroads, and other travel suppliers process up to \$80 billion annually through ARC's world-class settlement system, making it the financial backbone of travel distribution. ARC COMPASS®, the leading, trusted source for travel transaction information, powers data and analytical tools that help ARC customers make confident business decisions. For more information, please visit www.arccorp.com.

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