



JOB DESCRIPTION: Development Manager

OVERVIEW: The Development Manager will manage all aspects of the development team (both .Net and database resources). This involves mentoring, coaching and leading the development team to successfully deliver projects accurately and on time. The Development Manager is expected to have a software engineering background, solid software development understanding, and previous exposure to multiple technologies in a single enterprise application. Business leadership experience at a managerial level or higher is preferred.

RESPONSIBILITIES:

- Effectively manage and prioritize numerous projects for multiple clients while maintaining client satisfaction and ensuring due dates are met.
- Manage and track utilization of development resources and forecast/plan for upcoming.
- Track and report the status of projects on various teams, acting as the liaison between development resources and Account Managers, while ensuring that project scope is adequately defined.
- Create metrics, measurable and KPI's to ensure department goals and service levels are being met.
- Possesses significant knowledge of web based applications architectures and network interactions.
- Continuously evaluate ways to improve existing development practices and processes to align to the company's vision and communicate applicable changes to management.
- Able to communicate effectively with Senior Management and Executives within the organization.
- Able to communicate and manage organizational change effectively to ensure buy-in.
- Able to resolve escalations and other issues in a timely fashion.
- Challenges others to develop as leaders.
- Manages the development of team by ensuring that projects are in line with each developer's interests whenever possible.
- Ensure appropriate training is available for employees.
- Develop career and training plans for developers.